

Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam Trading office: 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam

**Tel**: +84 24 3941 3748/49/50

Group name	ASIA CLIENT - LVCLA01-2024- MAL	Code	231009153112
Version	1	Sales consultant	Ms Julia
Group size	2 - 35 pax(s)	Validity	01 Jan to 31 Dec 2024

# LVCLA01-2024-MAL-4D3N-HANOI-HALONG AT HOTEL

# **Special highlights:**

- Water puppet show
- Halong bay boat trip
- Local egg coffee
- Halong Seafood
- International buffet

# Day 1: Hanoi arrival (-/-/D)

Upon arrival at Noi Bai International airport, meet up our representative the transfer for sightseeing at **Tran Quoc Pagoda, Hoan Kiem Lake, Hanoi Opera**, 36 Ancient Street and free shopping at **Dong Xuan market**, **Hang Gai**, **Hang Dao**, **Hang Ngang**...ect with hundreds of specialty shops selling silk clothing, lacquerware, embroidered linens, furniture, bamboo, cooking utensils...

Enjoy a local egg coffee (a special Hanoi coffee)





Hoan Kiem Lake

Ha Noi Egg Coffee

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## Evening, enjoy a dinner at local restaurant

Overnight in Hanoi
Meals Dinner

**Distance** Noi Bai Airport – Hanoi Central: 30 km => 50 minute transfer

# Day 2: Hanoi - Halong tour (B/L/D)

In the morning, start your half day city. Your first stop will be the **Ho Chi Minh Complex**, where the father of modern-day Vietnam declared the nation's independence in 1945. Continue your tour at sites such as the **Stilt House, Presidential Palace, and One Pillar Pagoda**. Then drive to the **Temple of Literature**, the first University in Vietnam. Arrival Halong, check in hotel, the rest of day is at your own leisure.





Ho Chi Minh Complex

Temple of Literature

Dinner at Vietnamese restaurant with local seafood.

## Overnight in Ha Long

Meals Breakfast/Lunch/Dinner

**Distance** Hanoi – Halong: 165km => 4 hour transfer included breaktime on the way

**Note:** Please kindly take note that **Ho Chi Minh Mausoleum** (the inside) will be opened only in the morning. It will be closed every Monday and Friday. Besides the outside of Ho chi Minh Mausoleum, you can still visit Ba Dinh square, Presidential Palace, Ho Chi Minh's House on stilt, One pillar pagoda as normal

# Day 3: Halong-Hanoi (B/L/D)

After breakfast, we start enjoying 3.5-4 hour boat trip. We walk into the **Thien Cung cave (Paradise Palace cave)** to see thousands of stalactites and stalagmites colored by hundreds of neon lights. After 1 hour stay in the **"Paradise Palace"**, we are back to the boat for cruising along the World Nature Heritage part to see the



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Incense Bowl islet, Cock fighting islets Sail islet, Turtle island.... A delicious seafood lunch will be served when we are completely relax on boat. We are both having seafood and seeing the wonderful sightseeing outside.



The overview of Ha Long Bay

Thien Cung cave

At 12:00 at noon, we finish our boat trip and back to our vehicle for transferring to Hanoi with stopovers at Ceramic and Hand Embroidery Workshop en route. At around 17:00PM we will be back to Hanoi. Enjoy **Water Puppet Performance** – the unique form of Vietnamese art derived from wet rice civilization of South East Asia.



**Water Puppet Performance** 

Special International buffet dinner.

Overnight in Hanoi

Meals Breakfast/Lunch/Dinner

**Distance** Halong –Hanoi: 165km à 4 hour transfer included break time on the way

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# Day 4: Hanoi Departure (B/-/-)

Free time for relax and shopping until your transfer to the airport for your onward flight.

Meal Breakfast

**Distance** Hanoi Central –Noi Bai Airport: 35 km => 45 minute transfer

## **End of services**

## List of accommodations

Location	3 star	4 star - Option 1	4 star – Option 2	5 star
Ha Noi	La Dolce Vita Hotel,Hong Ngoc Cochinchine * * * (ROH)	Chalcedony, Thien Thai, Hanoi Tokyo * * * * (ROH)	Sunway, Lacasa hotel, The Ann, The Q, MK Premier, Rex * * * (ROH)	Grand Vista hotel, Oakwood Residence Hanoi * * * * * (Deluxe)
Ha Long	Sunbay, New Star 1, Kings hotel * * * (ROH)	Galaxy hotel, Song Loc Luxury hotel * * * * (ROH)	Halong Palace, Muong Thanh Grand * * * * (ROH)	Phat Linh Delasea, The Watson * * * * * (Deluxe)

## **Rates and Conditions**

Prices are in USD per person, based on two guests sharing a twin or double room in the hotels mentioned above.

Below rates are not valid for the period of Christmas, New Year (normally from 20 Dec to 10/15 Jan), Chinese/ Vietnamese New Year, Independence Day (30 April), May Day, National Day (02 Sep), Songkran festival (13-16 April), Golden Week (01-07 Oct), Loy Kratong (10-14 Nov), Myanmar Water Festival or Myanmar New Year (10-20 Apr), etc. Please contact us for further details in terms of specific dates.

SGL SUP: Single supplement

TPL difference: Triple difference

High Season : 01 Jan to 30 Apr & 01 Oct to 31 Dec 2024													
Group size/ Price per person	2	3	4	5-6	7-9	10- 12	13- 15		20- 22	23- 26	27- 31	32- 35	SGL supplement



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IRAVEL													
3 star	508	398	353	316	261	243	232	231	217	209	202	200	60
4 star option 1	529	419	374	336	281	263	255	253	239	230	224	222	78
4 star option 2	554	444	399	362	307	288	281	279	265	256	249	248	100
5 star	606	496	452	414	366	348	346	343	328	319	315	312	139
	Low Season : 01 May to 30 Sep 2024												
Group size/ Price per person	2	3	4	5-6	7-9	10- 12	13- 15	16- 19	20- 22	23- 26	27- 31	32- 35	SGL supplement
													Supplement
3 star	506	396	351	313	259	240	231	228	215	206	200	197	58
3 star 4 star option 1		396 419				_	231 255		215 239	206 230	200 224	197 222	
4 star option 1		419	374	336	281	263		228			224		58

Inclusions	Exclusions
<ul> <li>Hotel accommodation with twin or double sharing rooms as hotel above or similar</li> <li>Meals as mentioned in the program. B= Breakfast, L=Lunch, D=Dinner</li> <li>Halong seafood</li> <li>Special international buffet</li> <li>Hanoi egg coffee</li> <li>Private traditional wooden junk in Halong Bay (3,5-4 hour program)</li> <li>Private transfer and transportation on tour</li> <li>Single entrance fees as in the itinerary</li> <li>Sightseeing with local experience English speaking guide</li> <li>Traditional Water Puppet Show</li> <li>Mineral water with 2 bottles of 500ml/ tour day/pax</li> </ul>	<ul> <li>All international airport tax</li> <li>International flights &amp; domestic flights</li> <li>Early check in or late check out</li> <li>Travel insurance (Please make sure that you buy insurance for your clients before they travel oversea)</li> <li>Visa arrangment &amp; Visa stampe at international gate</li> <li>Drink &amp; Beverage in meals</li> <li>Compulsory TIPPING for local guide and van driver</li> <li>2 - 3 pax: 7 USD/ pax/ day</li> <li>4 - 6 pax: 5 USD/pax/day</li> <li>7 pax up: 3 USD/ pax/ day</li> <li>Suggested TIPPING for bellboy, boat crew, sampan driver: depend your budget.</li> <li>Other services not mentioned above</li> </ul>

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• FOC in ½ Twin room for group of 15 paying pax onward (excluding internal airfares and visas). Maximum 02 FOC per group.

## **GENERAL TERMS & CONDITIONS**

## Remarks for check in and check out schedules

Check in time: at hotel: after 14h00 – on cruise: before 12h00.

Check out time: at hotel & on cruise: before 12h00

## Remarks for itinerary

The itinerary and schedule are subject to change due to local traffic situations, weather conditions; flight, or any un-foreseen circumstances or local authority decision. LV Travel reserves full rights to replace all items with same values for guests.

### Remarks for meal

Meals are fusion on local food with daily normal buffet breakfast at hotel. Guests should advise any special food preferences, allergies or dietary requirements at least one (1) week prior to the arrival date.

## Remarks for the price

16 full paying pax group is granted one FOC based on half twin (exclusive of extra service).

Please be aware that any changes in the itinerary due to unforeseen circumstances might result in increase in pricing.

Any damage caused to all services during the stay shall be payable by the passengers.

# **Validity**

All prices quoted to the Client/Agent are on a net basis in United States Dollars and valid according to the date specified on the LV Travel printed tariffs and/or quotation and/or invoice issued to the Client/Agent. LV Travel warrants that the prices or rates quoted to the Client/Agent are correct at the time of issuance or invoice but are subject to change in line with market, tax or currency fluctuation, with or without prior notice.

## **Payment method**

Unless otherwise agreed by LV Travel, client's payment shall be executed by **bank transfer**, to the LV

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travel's bank account clearly noted in all the invoices. Every party shall take care of the transfer fees occurring with its relevant bank.

**Payment conditions for domestic or international flights**: We will check case by case. **Payment conditions for land tour without flights**:

- -Upon the confirmation of the document: a deposit of 30% total price is required 03 months prior to the group's arrival in Indochina, in order to secure all services
- The full payment of entire 70% of the total price must be transferred to the LV travel's bank account 30 days prior to the group arrival in Indochina, if not agreed otherwise.

**Cancellation of domestic or international flights:** We will check case by case.

# **Cancellation policy:**

- All cancellations should be made in writing and should be acknowledged by LV travel.
- -Cancellation Rules for Land Tour, not apply for **domestic or international flights** (if any).
- Cancellation more than 45 days prior to the group arrival: No Charge. Deposit shall be deducted into the next bookings, except specified suppliers require cancellation fees.
- Cancellation between the 45th and 31st day prior to the group arrival: 25% of the total tour price.
- Cancellation between the 30th and 23rd day prior to the group arrival: 30% of the total tour price.
- Cancellation between the 22nd and 16th day prior to the group arrival: 40% of the total tour price.
- Cancellation between the 15nd and 09th day prior to the group arrival: 60% of the total tour price.
- Cancellation between the 08nd and 03rd day prior to the group arrival: 80% of the total tour price.
- Cancellation between the 02nd and 0th day prior to the group arrival: 100% of the total tour price.
- In case the tour participant(s) shorten or interrupt the tour of their own accord there will be no reimbursements.
- Reduction in the number of passengers against requested bookings is considered and treated as cancellations.
- If the balance of the tour invoice is not received by the deadline of 14 days prior to the group arrival, LV Travel will reserve the right to cancel the reservation without indemnity or any reimbursement.
- If LV Travel is forced to cancel the departure due to unforeseeable reasons, the participants will be fully reimbursed without intention to claim for any indemnities.

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Hotline for sales (ms Moon)

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